



## DOMAIN AIR WARRANTY TERMS AND CONDITIONS

The Domain Air equipment you have purchased is warranted by Domain Air Conditioners Pty. Ltd. (ABN 11 111 359 856) against defects in design, materials and workmanship from the date of purchase from the original owner.

Equipment defects covered by this Warranty will be repaired or replaced at the discretion of Domain Air Conditioners without cost to the owner for parts or direct repair labour. The repair or replacement shall be performed during normal business hours by Domain Air Conditioners or a repair agent authorised by Domain Air Conditioners.

Except where inconsistent with the Owner's Statutory Rights and the rights given by this Warranty, all other warranties and all liability of Domain Air Conditioners for any loss or damage direct and consequential is expressly excluded.

This Warranty DOES NOT cover:-

- a) Damage or problems or unsatisfactory performance caused to the equipment by faulty or incorrect external electrical wiring, incorrect power supply, voltage fluctuations, over voltage transients or electromagnetic interference not originating within the equipment.
- b) Damage or problems resulting from incorrect or poor installation.
- c) Damage or problems caused by the use of an accessory, component or equipment not supplied by Domain Air Conditioners.
- d) Damage or problems caused by storm, flood, fire, misuse, vandalism, Acts of God, negligence, war, earthquake, vermin, foreign matter entering the equipment (eg dirt & moisture) or any other outside agency.
- e) Damage or deterioration to the external surfaces or refrigeration coils caused by normal weathering or corrosive atmospheric conditions.
- f) Any costs or additional labour associated with gaining acceptable service access to equipment installed in restricted or unsafe (eg high) locations.
- g) Freight charges (including insurance) or travelling cost for repairs performed outside the area normally serviced by Domain Air Conditioners or a repair agent authorised by Domain Air Conditioners.
- h) Equipment which has been installed in a transportable or mobile application (eg caravan or boat)
- i) Equipment has been re-installed at a location other than the original location.
- j) Any consumable item ( eg batteries, filters, belts) supplied with the equipment unless the item is shown to be defective at the time of purchase.
- k) Damage or problems or unsatisfactory performance resulting from operation in an environment where the climatic comfort of humans is not the primary function of the equipment.
- l) Damage or problems or unsatisfactory performance resulting from operation at conditions outside the operating conditions specified in the Domain Air technical or sales literature applicable to the equipment.
- m) Damage, problems or unsatisfactory performance resulting from misapplication of the equipment.



## Responsibility of the Owner

The owner is responsible for the correct operation and regular maintenance of the equipment as listed below. The correction of any non product fault or problem is not covered by this warranty.

- a) Operation and maintenance of the equipment in accordance with the operating instructions.
- b) Regular cleaning of the air filter(s) and replacement where necessary.
- c) Ensuring that the air inlet and outlet on the outdoor unit is kept clear of any obstructions (eg dirt, leaves, plants)
- d) Ensuring that the condensate drain is kept clean,
- e) Replacement of exhausted batteries.
- f) The application of additional corrosion protection if the product is installed in a corrosive environment (eg industrial pollution, sea air)
- g) If problematic operation is observed the unit is switched off and problem is reported to Domain Air Conditioners or to a repair agent authorised by Domain Air Conditioners before further damage occurs.

## Owner's Statutory Rights

In respect of any goods supplied under the contract which are not of a kind ordinarily acquired for personal domestic or household use or consumption, unless the owner establishes the following limitation of liability would not be fair and reasonable, the liability of Domain Air Conditioners for any defect of design, materials or workmanship will be limited to any of the following as determined by Domain Air Conditioners:-

- a) Replacing the equipment or supplying equivalent equipment;
- b) Repairing the equipment;
- c) Paying the cost of replacing the equipment or acquiring equivalent equipment;
- d) Paying the cost of having the equipment repaired.

## Important Note:

For repair of equipment under this Warranty it is recommended that the owner contact their Domain Air Conditioners Dealer/Installer. If the owner requests Domain Air Conditioners to perform or arrange the service call, the owner will be liable for all associated costs if the problem is not covered by the provisions of this warranty.